



# Federal Communications Commission

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2011 - December 31, 2011

Filing Confirmation Number: 0005028479

Filing Deadline: January 17, 2012

FRN: 0001704246

Filing Date: 01/12/2012 03:46 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

#### Company Information

Company Name: Panhandle Telecommunication Systems, Inc.

Brand Names: Panhandle Telecommunication Systems, Inc.

PO Box:

Street Address: 2222 NW Highway 64

City: Guymon

State: OK

Zip Code: 73942

Contact Name: Cindy Quesenbury

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#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Bennet & Bennet, PLLC

PO Box:

Street Address: 4350 East West Highway, Suite 201

City: Bethesda

State: MD

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Contact Name: Kenneth C. Johnson  
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## Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

## Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: [www.ptsi.net/cellular.php](http://www.ptsi.net/cellular.php)

Explain:

## Consumer Outreach

Describe consumer outreach efforts in the past 12 months: PTSI maintains a public website displaying its entire selection of handset and devices, including those that are HAC compliant. Sales staff is trained to assist customers in identifying HAC compliant handsets and devices. Handset packaging inserts or operational manuals also provide information. Customers are directed to [www.accesswireless.org/Disability-Categories/Hearing.aspx](http://www.accesswireless.org/Disability-Categories/Hearing.aspx) and other public websites dedicated to HAC education.

## Methodology for Functionality Levels

PTSI offers HAC compliant handsets and devices in all major price categories, including low-cost (<\$100); moderate-cost (\$100-\$250); and high-end/feature-rich (>\$250). At least one HAC compliant handset/device with features and services typical of its price category can be found that meets each customer's price range.

## Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 35

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	30	86%	4	11%	1	3%	35
WCDMA	3	100%					3

## Handset 1: Motorola VE20

### Handset Maker

Motorola

### Handset Model Name

VE20

### FCC ID

IHDT56JM1

**Air Interfaces/Frequency Bands**

850 MHz CDMA  
1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/11 to 02/11

**Ratings**

M-Rating: M4  
T-Rating: T4

**Functionality Level**

Low-cost

**Remarks**

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**Handset 2: Palm Treo 755p****Handset Maker**

Palm

**Handset Model Name****FCC ID**

Treo 755p

O8F-895

**Air Interfaces/Frequency Bands**

850 MHz CDMA  
1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/11 to 12/11

**Ratings**

M-Rating: M3  
T-Rating: T4

**Functionality Level**

High-end/feature-rich

**Remarks**

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**Handset 3: Kyocera Kx12****Handset Maker**

Kyocera

**Handset Model Name****FCC ID**

Kx12

OVFKWC-KX12

**Air Interfaces/Frequency Bands**

850 MHz CDMA  
1900 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 01/11 to 06/11

#### Ratings

M-Rating:

T-Rating:

#### Functionality Level

Low-cost

#### Remarks

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### Handset 4: Blackberry 8130 PEARL

#### Handset Maker

Blackberry

#### Handset Model Name

8130 PEARL

#### FCC ID

L6ARBS20CW

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
1900 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 01/11 to 12/11

#### Ratings

M-Rating: M3

T-Rating: T3

#### Functionality Level

Moderate-cost

#### Remarks

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### Handset 5: Motorola QA30

#### Handset Maker

Motorola

#### Handset Model Name

QA30

#### FCC ID

IHDT56JX1

#### Air Interfaces/Frequency Bands

850 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/11 to 04/11

**Ratings**

M-Rating: M4

T-Rating: T3

**Functionality Level**

Moderate-cost

**Remarks**

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**Handset 6: Motorola VE440****Handset Maker**

Motorola

**Handset Model Name****FCC ID**

VE440

IHDT56KY1

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/11 to 08/11

**Ratings**

M-Rating: M3

T-Rating: T3

**Functionality Level**

Low-cost

**Remarks**

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**Handset 7: Samsung SCH-R350 FREEFORM****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

SCH-R350 FREEFORM

A3LSCHR350

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Moderate-cost

**Remarks**

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**Handset 8: Samsung SCH-R600****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

SCH-R600

A3LSCHR600

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating:

**Functionality Level**

Moderate-cost

**Remarks**

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**Handset 9: Motorola WX404****Handset Maker**

Motorola

**Handset Model Name****FCC ID**

WX404

IHDT56LC1

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/11 to 12/11

**Ratings**

M-Rating: M3

T-Rating: T3

**Functionality Level**

Low-cost

**Remarks**

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**Handset 10: Samsung R250****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

R250

A3LSCHR250

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Low-cost

**Remarks**

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**Handset 11: LG AS740****Handset Maker**

LG

**Handset Model Name****FCC ID**

AS740

BEJVS740

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 01/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T3

**Functionality Level**

Moderate-cost

**Remarks**

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**Handset 12: LG 8575****Handset Maker**

LG

**Handset Model Name****FCC ID**

8575

BEJ VX8575

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Moderate-cost

**Remarks**

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**Handset 13: HTC 6275 Desire****Handset Maker**

HTC

**Handset Model Name****FCC ID**

6275 Desire

NM8PB99400

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA



**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 01/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T3

**Functionality Level**

High-end/Feature rich

**Remarks**

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**Handset 14: HTC 6250 HERO****Handset Maker**

HTC

**Handset Model Name**

6250 HERO

**FCC ID**

NM8HERO200

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 01/11 to 07/11

**Ratings**

M-Rating: M3

T-Rating: T3

**Functionality Level**

High-end/Feature rich

**Remarks**

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**Handset 15: Samsung R631****Handset Maker**

Samsung

**Handset Model Name**

R631

**FCC ID**

A3LSCHR630

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T3

**Functionality Level**

Moderate-cost

**Remarks**

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**Handset 16: Motorola A854 Milestone****Handset Maker**

Motorola

**Handset Model Name**

A854 Milestone

**FCC ID**

IHDP56KC1

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 01/11 to 07/11

**Ratings**

M-Rating: M3

T-Rating: T3

**Functionality Level**

High-end/Feature rich

**Remarks**

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**Handset 17: Blackberry 9550 Storm2****Handset Maker**

Blackberry

**Handset Model Name**

9550 Storm2

**FCC ID**

L6ARCK70Cw

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 01/11 to 11/11

**Ratings**

M-Rating: M3

T-Rating:

**Functionality Level**

High-end/Feature rich

**Remarks**

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**Handset 18: Blackberry 8530 ARIES****Handset Maker**

Blackberry

**Handset Model Name**

8530 ARIES

**FCC ID**

L6ARCL20CW

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 01/11 to 03/11

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Moderate-cost

**Remarks**

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**Handset 19: Motorola W845****Handset Maker**

Motorola

**Handset Model Name**

W845

**FCC ID**

IHDT56KS1

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T3

**Functionality Level**

Moderate-cost

**Remarks**

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**Handset 20: Samsung R640 Character****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

R640 Character

A3LSCHR640

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 12/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Low-cost

**Remarks**

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**Handset 21: Samsung I500****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

I500

A3LSCHI500

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 05/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating:

**Functionality Level**

High-end/Feature rich

**Remarks**

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**Handset 22: Samsung i100 Gem****Handset Maker**

Samsung

**Handset Model Name**

i100 Gem

**FCC ID**

A3LSCHII100

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 02/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating:

**Functionality Level**

Low-cost

**Remarks**

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**Handset 23: Research In Motion Limited Blackberry 9330 Curv****Handset Maker**

Research In Motion Limited

**Handset Model Name**

Blackberry 9330 Curv

**FCC ID**

L6ARCL20CW

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 03/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Moderate-cost

**Remarks**

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**Handset 24: Research In Motion Limited Blackberry 9350****Handset Maker**

Research In Motion Limited

**Handset Model Name      FCC ID**

Blackberry 9350      L6ARDS40CW

**Air Interfaces/Frequency Bands**

800 MHz CDMA

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 08/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Moderate-cost

**Remarks**

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**Handset 25: HTC 6325 Merge****Handset Maker**

HTC

**Handset Model Name      FCC ID**

6325 Merge      NM8PD42100

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

2100 MHz WCDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 08/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

High-end/Feature rich

**Remarks**

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**Handset 26: LG AS855 Ignite****Handset Maker**

LG

**Handset Model Name****FCC ID**

AS855 Ignite

BEJLS855

**Air Interfaces/Frequency Bands**

800 MHz CDMA

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 11/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Moderate-cost

**Remarks**

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**Handset 27: LG AN510 Prestige****Handset Maker**

LG

**Handset Model Name****FCC ID**

AN510 Prestige

BEJUN510

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 07/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Low-cost

**Remarks**

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**Handset 28: Motorola MB809 Milestone X****Handset Maker**

Motorola

**Handset Model Name****FCC ID**

MB809 Milestone X

IHDT56LB1

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 04/11 to 11/11

**Ratings**

M-Rating: M4

T-Rating: T3

**Functionality Level**

High-end/Feature rich

**Remarks**

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**Handset 29: Motorola XT609 Milestone Plus****Handset Maker**

Motorola

**Handset Model Name****FCC ID**

XT609 Milestone Plus

IHDP56LK1

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

2100 MHz WCDMA



**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 08/11 to 12/11

**Ratings**

M-Rating: M3

T-Rating: T3

**Functionality Level**

High-end/Feature rich

**Remarks**

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**Handset 30: Motorola MB867 Milestone X 2****Handset Maker**

Motorola

**Handset Model Name****FCC ID**

MB867 Milestone X 2

IHDT56MJ1

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 11/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T3

**Functionality Level**

High-end/Feature rich

**Remarks**

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**Handset 31: Research In Motion Limited Blackberry9670 Style****Handset Maker**

Research In Motion Limited

**Handset Model Name****FCC ID**

Blackberry9670 Style

L6ARCU20CW

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 02/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

High-end/Feature rich

**Remarks**

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**Handset 32: Research In Motion Limited Blackberry9850 Torch****Handset Maker**

Research In Motion Limited

**Handset Model Name      FCC ID**

Blackberry9850 Torch      L6ARDH70CW

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 11/11 to 12/11

**Ratings**

M-Rating: M3

T-Rating: T3

**Functionality Level**

High-end/Feature rich

**Remarks**

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**Handset 33: Research In Motion Limited Blackberry 9930 Bold****Handset Maker**

Research In Motion Limited

**Handset Model Name      FCC ID**

Blackberry 9930 Bold      L6ARDU70CW

**Air Interfaces/Frequency Bands**

850 MHz CDMA

900 MHz WCDMA

1900 MHz CDMA

2100 MHz WCDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 10/11 to 12/11

**Ratings**

M-Rating: M3

T-Rating: T3

**Functionality Level**

High-end/Feature rich

**Remarks**

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**Handset 34: LG AN430 Wine II****Handset Maker**

LG

**Handset Model Name**

AN430 Wine II

**FCC ID**

BEJUN430

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 10/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Low-cost

**Remarks**

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**Handset 35: LG AN270 Exchange****Handset Maker**

LG

**Handset Model Name**

AN270 Exchange

**FCC ID**

ZNFVN271

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

### Dates

This handset model was offered from: 10/11 to 12/11

### Ratings

M-Rating: M4

T-Rating: T4

### Functionality Level

Low-cost

### Remarks

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## Certification

### This Report has been certified by:

Kenneth C Johnson Authorized Agent

01/12/2012 03:46 PM